



**National Healthcare Group**  
**POLYCLINICS**

# SANGOMA CaseStudy

National Healthcare Group Polyclinics (NHGP) forms the primary healthcare arm of the National Healthcare Group (NHG). Its six polyclinics serve a significant proportion of the population in the central and northern parts of Singapore.

## SOLUTIONS

### PRODUCTS

- » Sangoma Series
- » Digium A Series

### PROFESSIONAL SERVICES

- » Project Planning
- » Infrastructure Setup
- » Redundancy System
- » Maintenance Program

### KEY BENEFITS

- » Reliable Communication within the facility
- » Superior Voice Quality
- » Redundancy Capability
- » Cost Efficiency

## The Challenge

To meet increasing healthcare demands in Singapore, the government initiated an increase in Polyclinics across the country. Hyper Communications successfully won the government tender to setup and deploy Unified Communications Systems at each installation.

Hypercom worked with planners at the ground level to create UC systems that met the specific demands for healthcare operations. With Covid ongoing, deployment was challenging, but thanks to Sangoma's flexible portfolio of solutions they were able to meet challenges head on despite the pandemic

## Winning Strategy

- Hypercom capabilities and experiences in mission critical sites.
- Able to work well with other third-party vendors.
- Good Track record.

**HYPERCOM**  
INNOVATES THRU INTEGRATION