

Sangoma Curbside

Sangoma Curbside allows businesses to offer streamlined, convenient, and safe customer service experiences. Make your business more mobile friendly, with SMS text/web-based communications to facilitate online ordering and curbside pickup services.

Use Cases:

Customers can check in via SMS when they arrive at any retail location:

Take Out
Food &
Restaurants

Hair Salons

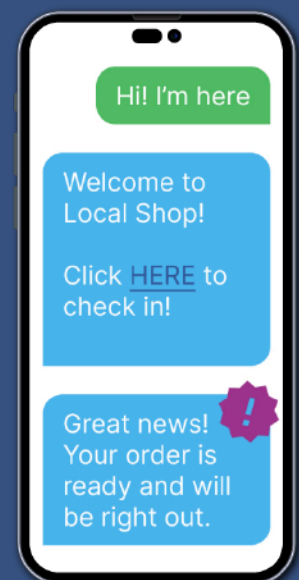
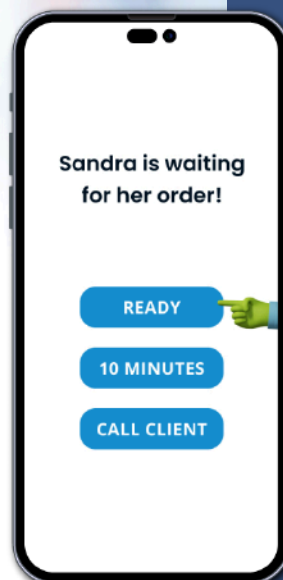
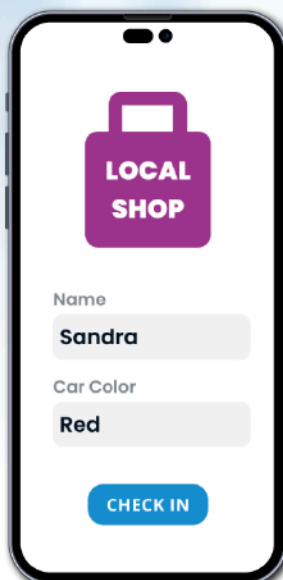
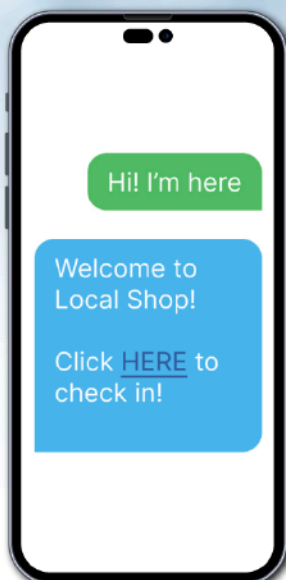
Dentist
Offices

Schools &
Day Care



Key Features & Benefits:

- ⦿ **No Custom Apps Required:** Fully web-based interface ensures compatibility with any smartphone and allows enable/disable service on demand
- ⦿ **Ready To Use "Out Of The Box":** Easy setup and deployment with customized branding and logos
- ⦿ **Easy SMS & Web Interactions:** Choose the specific information you want to collect
- ⦿ **Robust Tracking & Reporting:** Detailed reporting includes check-in time, vehicle details, team response times and more



Apps Usage Model

How It Works & Subscription Options

Sangoma Apps are free, you just pay for the usage. Sangoma Apps usage (including SMS, emails, and voice minutes) is tracked and totaled on a company level per month. Your company will be able to acquire usage credits two ways:

- For each one of your UCaaS bundle users, you will get a number of credits which will be added to your company's monthly allotment – This allotment is then shared between all the members of your team
- Monthly usage subscriptions can be purchased as an add-on for additional usage at lower rates

How Sangoma UCaaS Seats Contribute Usage Credits for Apps

Each UCaaS bundle user level comes with a number of credits for Sangoma apps. This is what you get with your UCaaS services:

Standard Bundle User	10 SMS, 10 Emails, 10 Voice minutes / user / month
Advanced Bundle User	100 SMS, 250 Emails, 100 Voice minutes / user/ month
Premium Bundle User	200 SMS, 500 Emails, 200 Voice minutes / user / month

Additional Sangoma Apps Usage Subscription Packages

Sangoma offers multiple subscriptions to match your company's needs:

Sangoma Apps - Subscription 1k	1k SMS, 1k Emails, 500 Voice minutes per month
Sangoma Apps - Subscription 5k	5k SMS, 5k Emails, 2.5k Voice minutes per month
Sangoma Apps - Subscription 10k	10k SMS, 10k Emails, 5k Voice minutes per month

For higher volume subscriptions please contact your Sangoma partner or sales representative.

If you go over the limit in a particular month, you can upgrade your company subscription or pay the overage fee for the additional SMS/Emails/Minutes.