

Compliance information

- Headset model HC100 -

August 2022

Regulatory – Compliance and Agency Approval

The Sangoma **Headset**, model HC100 complies with or has obtained Regulatory Agency approval at least against the following standards:

- **EMC – Emission** (Class B) FCC Part 15 - 2017
ICES-003 issue 6
EN 55032:2015 + A11
- **EMC – Immunity** EN 55024:2010
EN 55035:2017 + A11
- **Safety** IEC 62368-1:2014
IEC 62368-1:2018
EN 62368-1:2014 + A11
EN 62368-1:2020
AS/NZS 62368.1:2018
- **Voice performance** AS/CA S004:2013

Compliance and Regulatory Statements

1. EN55032 and CISPR32 – Statement

This is a Class B product.

2. FCC Part 15 Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to connect the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

3. ISED Statement

This equipment does not exceed Class B limits for radio noise emissions for digital apparatus, set out in Radio Interference Regulation of the ISED. Operation in a residential area may cause unacceptable interference to radio and TV reception requiring the owner or operator to take whatever steps necessary to correct the interference.

4. ISDE Notice

Cet équipement ne dépasse pas les limites de Classe B d'émission de bruits radioélectriques pour les appareils numériques, telles que prescrites par le Règlement sur le brouillage radioélectrique établi par l'ISDE. L'exploitation faite en milieu résidentiel peut entraîner le brouillage des réceptions de radio et de télévision, ce qui obligerait le propriétaire ou l'opérateur à prendre les dispositions nécessaires pour en éliminer les causes.

5. EU Directives: EMC, Safety and RoHS Recast

- SANGOMA vakuuttaa täten että Headset HC100 tyyppinen laite on direktiivin 2014/30, 2014/35, 2011/65, 2015/863 oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
- Hierbij verklaart SANGOMA dat het toestel Headset HC100 in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 2014/30, 2014/35, 2011/65, 2015/863.
- Par la présente SANGOMA déclare que les Headset HC100 sont conformes aux exigences essentielles et aux autres dispositions pertinentes des Directives 2014/30, 2014/35, 2011/65, 2015/863.
- Härmed intygar SANGOMA att denna Headset HC100 står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 2014/30, 2014/35, 2011/65, 2015/863.



DECLARATION OF CONFORMITY

We, Sangoma, declare under our sole responsibility that the Headset models

HC100

to which this declaration relates, are in conformity with the following European Directives:


2014/30	(EMC)
2014/35	(Safety)
2011/65	(RoHS Recast)
2015/863	(RoHS amendment)

Product compliance has been demonstrated against the following standards:

EN 55032	2015 + A11
EN 55024	2010
EN 55035	2017 + A11
EN 62368-1	2014 + A11
EN 62368-1	2020
EN 63000	2018

The technical file is kept at: *Sangoma
100 Renfrew Drive
Markham, Ontario L3R 9R6
Canada*

Markham, 22 December 2021


Jean Galarnau
Senior Director of Engineering

100 Renfrew Drive, Suite 100 Tel: 1 905 474 1990
Markham, ON L3R 9R6, Canada Toll Free: 1 800 388 2475

www.sangoma.com

- Undertegnede SANGOMA erklærer herved, at følgende udstyr Headset HC100 overholder de væsentlige krav og øvrige relevante krav i direktiv 2014/30, 2014/35, 2011/65, 2015/863.
- Hiermit erklärt SANGOMA, dass sich dieses Headset HC100 in Übereinstimmung mit den grundlegenden Anforderungen und den anderen relevanten Vorschriften der Richtlinie 2014/30, 2014/35, 2011/65, 2015/863 befindet (BMW).

- ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ SANGOMA ΔΗΛΩΝΕΙ ΟΤΙ Headset HC100 ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 2014/30, 2014/35, 2011/65, 2015/863.
- Con la presente SANGOMA dichiara che questo Headset HC100 è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 2014/30, 2014/35, 2011/65, 2015/863.
- Por medio de la presente SANGOMA declara que el Headset HC100 cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 2014/30, 2014/35, 2011/65, 2015/863.
- SANGOMA declara que este Headset HC100 está conforme com os requisitos essenciais e outras disposições da Directiva 2014/30, 2014/35, 2011/65, 2015/863.
- Hawnhekk, SANGOMA, jiddikjara li dan Headset HC100 jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn rilevanti li hemm fid-Dirrettiva 2014/30, 2014/35, 2011/65, 2015/863.
- Käesolevaga kinnitab SANGOMA seadme Headset HC100 vastavust direktiivi 2014/30, 2014/35, 2011/65, 2015/863 põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
- Alulírott, SANGOMA nyilatkozom, hogy a Headset HC100 megfelel a vonatkozó alapvető követelményeknek és az 2014/30, 2014/35, 2011/65, 2015/863 irányelv egyéb előírásainak.
- SANGOMA týmto vyhlasuje, že Headset HC100 spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 2014/30, 2014/35, 2011/65, 2015/863.
- SANGOMA tímto prohlašuje, že tento Headset HC100 je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 2014/30, 2014/35, 2011/65, 2015/863.
- Šiuo SANGOMA deklaruoja, kad šis Headset HC100 atitinka esminius reikalavimus ir kitas 2014/30, 2014/35, 2011/65, 2015/863 Direktyvos nuostatas.
- Ar šo SANGOMA deklarē, ka Headset HC100 atbilst Direktīvas 2014/30, 2014/35, 2011/65, 2015/863 būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
- SANGOMA izjavlja, da je ta Headset HC100 skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 2014/30, 2014/35, 2011/65, 2015/863.
- Hér með lýsir SANGOMA yfir því að Headset HC100 er í samræmi við grunnkröfur og aðrar kröfur, sem gerðar eru í tilskipun 2014/30, 2014/35, 2011/65, 2015/863.
- Niniejszym SANGOMA oświadcza, że Headset HC100 jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 2014/30, 2014/35, 2011/65, 2015/863.
- SANGOMA erklærer herved at utstyret Headset HC100 er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 2014/30, 2014/35, 2011/65, 2015/863.
- Noi SANGOMA declarăm că aparatul Headset HC100 este în conformitate cu cerințele esențiale și cu alte prevederi relevante ale Hotărârii Guvernului nr.88/2003 și Directivei 2014/30, 2014/35, 2011/65, 2015/863.
- SANGOMA декларирам на своя отговорност, че далекосъобщително устройство Headset HC100 съответства на съществените изисквания по 2014/30, 2014/35, 2011/65, 2015/863.

Marking

The Headset model HC100 bears the following CE mark



6. UK Regulations: EMC, Safety and RoHS



UKCA DECLARATION OF CONFORMITY

We, Sangoma, declare under our sole responsibility that the Headset models

HC100

to which this declaration relates, are in conformity with the following UK Regulations:


2016 N°1091 - Electromagnetic Compatibility – as amended in 2019, 2020
2016 N°1101 - Electric Equipment (Safety) – as amended in 2019, 2020
2012 N°3032 - RoHS – as amended in 2019, 2020

Product compliance has been demonstrated against the following standards:

BS EN 55032 2015 + A11
BS EN 55024 2010
BS EN 55035 2017 + A11
BS EN 62368-1 2014 + A11
BS EN 62368-1 2020
BS EN 63000 2018

The technical file is kept at: *Sangoma*
100 Renfrew Drive
Markham, Ontario L3R 9R6
Canada

Markham, 22 December 2021


Jean Galarneau
Senior Director of Engineering

100 Renfrew Drive, Suite 100 Tel: 1 905 474 1990
Markham, ON L3R 9R6, Canada Toll Free: 1 800 388 2475

www.sangoma.com

Environmental Information

Waste Electrical and Electronic Equipment – WEEE



The WEEE (Waste Electrical and Electronic Equipment) legislation aims to raise the level of recycling of electrical and electronic equipment and to encourage designers to create products with recycling in mind.

The Sangoma equipment that you bought has required the extraction and use of natural resources for its production. It may contain hazardous substances that could impact health and the environment.

In order to avoid the dissemination of those substances in our environment and to diminish the pressure on the natural resources, we encourage you to use the appropriate take-back systems. Those systems will reuse or recycle most of the materials of your end-of-life equipment in a sound way.

The crossed-out wheeled bin symbol invites you not to dispose of WEEE as unsorted municipal waste and to collect such WEEE separately.



Safety warnings and Precautions

Disconnect the phone before servicing.

Trennen Sie das Telefon vor der Wartung.

Déconnecter l'appareil avant de l'ouvrir

Desconecte el teléfono antes de repararlo.

Disconnettere il telefono prima di eseguire la manutenzione.

Изключете телефона преди извършване на сервиз.

Ühendage telefon enne hooldamist lahti.

Αποσυνδέστε το τηλέφωνο πριν από τη συντήρηση.

Pirms apkopes atvienojiet tālruni.

Prieš atlikdami techninę priežiūrą, atjunkite telefoną.

Szervizelés előtt húzza ki a telefont.

Koppel de telefoon los voordat u onderhoud uitvoert.

Koble fra telefonen før service.

Odlącz telefon przed serwisowaniem.

Desconecte o telefone antes de fazer manutenção.

Deconectați telefonul înainte de reparații.

Pred servisiranjem odklopite telefon.

Pred servisom odpojte telefón.

Před servisem odpojte telefon.

Irrota puhelin ennen huoltoa.

Koppla ur telefonen före service.

Aftengdu símann fyrir þjónustu.

Skonnettja t-telefon qabel isservi.

Afbryd forbindelsen til telefonen inden service.

Odspojite telefon prije servisiranja.

Making changes or modifications



Any changes and modifications not expressly approved by Sangoma will void any compliance and regulatory approval, and will void the user's authority to operate the equipment.