

Compliance information

- PCI Express card AEX2400 -
(FX0 & FXS ports)

December 2020



Regulatory – Compliance and Agency Approval

The Digium PCI Express card model **AEX2400** complies with or has obtained Regulatory Agency approval at least against the following standards:

- **EMC – Emission** (Class A) FCC Part 15 - 2009
ICES-003 issue 4
EN 55032: 2012
- **EMC – Immunity** EN 55024: 2010
- **Safety** IEC 62368-1:2014
UL60950-1- 2014-10-14 – 2nd Edition
CSA C22.2 No. 60950-1-07 – 2nd Edition 2014-10
EN 62368-1:2014
AS/NZS 62368.1:2018
- **Telecom - Analog** TBR 21
FCC Part 68 + TIA-968-B + TIA-968-B-1
IC CS-03 Issue 9 - Part 1
AS/CA S002:2011
AS/CA S003:2010

Compliance and Regulatory Statements

1. EN55032 and CISPR32 – Class A warning

This is a Class A product that may cause radio interference. In this case, the user may be required to take adequate measures.

2. FCC Part 15 Statement

This digital equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generate, use and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area are likely to cause harmful interference, in which case the user will be required to correct the interference at his or her own expense.

3. FCC Part 68 Statement

This equipment, when equipped with the X400M module, complies with Part 68 of the FCC rules and the requirement adopted by ACTA of the United States.

On the product nameplate of this equipment (located on the rear of the chassis) is a label that contains, among other information, a product identifier in the format US: AAAEQ##TXXXX.

If requested, this number must be provided to the telephone company.

Connection to the Telephone Line

This equipment cannot be used on the public coin phone service provided by the telephone company. Connection to party line service is subject to state tariffs.

Your telephone company may discontinue your service if your equipment causes harm to the telephone network. They will notify you in advance of disconnection, if possible. During notification, you will be informed of your right to file a complaint to the FCC.

Occasionally, your telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the operation of your equipment. If so, you will be given advance notice of the change to give you an opportunity to maintain uninterrupted service.

The registration number of the system must be provided so that the telephone company can ascertain intended modes of operation and verification of registration ports.

If a need arises in the future, the telephone company will call the user and request the following information for any equipment being connected to the Public Switched Telephone Network:

- *Manufacturer:* Digium Inc.
- *Model Number:* Refer to the nameplate on the chassis
- *Ringer Equivalence Number (REN):* 0.1A
- *Facility Interface Code (FIC):* 02LS2
- *Service Order Code (SOC):* 9.0Y
- *Universal Service Order Code (USOC):* RJ11C

The Ringer Equivalence Number (REN)

The FCC Registration Label, found on the card, includes the REN. This number is a representation of the electrical load that will be applied to your telephone line once the unit is plugged into your wall jack. The telephone line serving your premises will not operate properly if the total ringer load exceeds the capability of the telephone company central office equipment. That is, if too many ringers (or their equivalent) are connected to the line, there may be insufficient energy to ring your telephones or activate other equipment. If the ringer load is excessive, you may also have difficulty dialing telephone numbers.

Problems, Repair and Warranty

Should you experience trouble with this telephone equipment or for repair or warranty information, please contact Digium, Inc. at +1 (256) 428-6000. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect this equipment from the line network until the problem has been corrected.

4. ISED Statement

This equipment does not exceed Class A limits for radio noise emissions for digital apparatus, set out in Radio Interference Regulation of ISED. Operation in a residential area may cause unacceptable interference to radio and TV reception requiring the owner or operator to take whatever steps necessary to correct the interference.

This product, when equipped with the X400M module, meets the applicable ISED technical specifications.

The ISED label identifies certified equipment. The certification means that the equipment meets certain telecommunications network protective, operations, and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The ISED does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by a Digium authorized maintenance facility. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.



Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

The Ringer Equivalence Number (REN)

The Ringer Equivalence Number assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of Ringer Equivalence Numbers of all the devices does not exceed 5.

5. Notice d'ISDE

Cet équipement ne dépasse pas les limites de Classe A d'émission de bruits radioélectriques pour les appareils numériques, telles que prescrites par le Règlement sur le brouillage radioélectrique établi par l'ISDE. L'exploitation faite en milieu résidentiel peut entraîner le brouillage des réceptions de radio et de télévision, ce qui obligerait le propriétaire ou l'opérateur à prendre les dispositions nécessaires pour en éliminer les causes.

Le présent matériel, avec des modules X400M, est conforme aux spécifications techniques applicables d'ISDE.

L'étiquette d'ISDE identifie le matériel homologué. Cette étiquette certifie que le matériel est conforme aux normes de protection, d'exploitation et de sécurité des réseaux de télécommunications, comme le prescrivent les documents concernant les exigences techniques relatives au matériel terminal. Le Ministère n'assure toutefois pas que le matériel fonctionnera à la satisfaction de l'utilisateur.

Avant d'installer ce matériel, l'utilisateur doit s'assurer qu'il est permis de le raccorder aux installations de l'entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée de raccordement. L'abonné ne doit pas oublier qu'il est possible que la conformité aux conditions énoncées ci-dessus n'empêche pas la dégradation du service dans certaines situations.

Les réparations de matériel homologué doivent être coordonnées par un représentant désigné par Digium. L'entreprise de télécommunications peut demander à l'utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l'utilisateur ou à cause d'un mauvais fonctionnement.

Pour sa propre protection, l'utilisateur doit s'assurer que tous les fils de mise à la terre de la source d'énergie électrique, des lignes téléphoniques et des canalisations d'eau métalliques, s'il y en a, sont raccordés ensemble. Cette précaution est particulièrement importante dans les régions rurales.



L'utilisateur ne doit pas tenter de faire les raccordements lui-même, mais doit avoir recours à un service d'inspection d'installations électriques ou d'un électricien.

Indice d'équivalence de la sonnerie (IES)

L'indice d'équivalence de la sonnerie assigné à chaque dispositif terminal indique le nombre maximal de terminaux qui peuvent être raccordés à une interface. La terminaison d'une interface téléphonique peut consister en une combinaison de quelques dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5.

6. Notice for users in Australia – Emergency Dialing Warning



In the event of a power failure, an AEX2400 will not operate when equipped with an X400M module.

7. EU Directives: EMC, Safety and RoHS Recast



DECLARATION OF CONFORMITY

We, Digium, declare under our sole responsibility that the PCI Express card:

AEX2400

With telephony modules

- X400M (quad FXO)
- S400M (quad FXS)

With optional Echo Cancellation module VPMOCT032

to which this declaration relates, is in conformity with the following European Directives:


2014/30	(EMC)
2014/35	(Safety)
2011/65	(RoHS Recast)
2015/863	(amending RoHS Recast)

Product compliance has been demonstrated against the following standards:

EN 55032	2012
EN 55024	2010
EN 62368-1	2014
EN 63000	2018

The technical file is kept at: *Digium Inc.*
445 Jan Davis Drive NW
Huntsville, Alabama 35806
USA

Huntsville, 16 December 2020


Jean Galameau
Senior Director of Engineering



- DIGIUM vakuuttaa täten että AEX2400 tyyppinen laite on direktiivin 2014/30, 2014/35, 2011/65, 2015/863 oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
- Hierbij verklaart DIGIUM dat het toestel AEX2400 in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 2014/30, 2014/35, 2011/65, 2015/863.
- Par la présente DIGIUM déclare que les AEX2400 sont conformes aux exigences essentielles et aux autres dispositions pertinentes des Directives 2014/30, 2014/35, 2011/65, 2015/863.
- Härmed intygar DIGIUM att denna AEX2400 står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 2014/30, 2014/35, 2011/65, 2015/863.
- Undertegnede DIGIUM erklærer herved, at følgende udstyr AEX2400 overholder de væsentlige krav og øvrige relevante krav i direktiv 2014/30, 2014/35, 2011/65, 2015/863.
- Hiermit erklährt DIGIUM, dass sich dieses AEX2400 in Übereinstimmung mit den grundlegenden Anforderungen und den anderen relevanten Vorschriften der Richtlinie 2014/30, 2014/35, 2011/65, 2015/863 befindet (BMW).
- ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ DIGIUM ΔΗΛΩΝΕΙ ΟΤΙ ΑΕΧ2400 ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 2014/30, 2014/35, 2011/65, 2015/863.
- Con la presente DIGIUM dichiara che questo AEX2400 è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 2014/30, 2014/35, 2011/65, 2015/863.
- Por medio de la presente DIGIUM declara que el AEX2400 cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 2014/30, 2014/35, 2011/65, 2015/863.
- DIGIUM declara que este AEX2400 está conforme com os requisitos essenciais e outras disposições da Directiva 2014/30, 2014/35, 2011/65, 2015/863.
- Hawnhekk, DIGIUM, jiddikjara li dan AEX2400 jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 2014/30, 2014/35, 2011/65, 2015/863.
- Käesolevaga kinnitab DIGIUM seadme AEX2400 vastavust direktiivi 2014/30, 2014/35, 2011/65, 2015/863 põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
- Alulírott, DIGIUM nyilatkozom, hogy a AEX2400 megfelel a vonatkozó alapvető követelményeknek és az 2014/30, 2014/35, 2011/65, 2015/863 irányelv egyéb előírásainak.
- DIGIUM týmto vyhlasuje, že AEX2400 spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 2014/30, 2014/35, 2011/65, 2015/863.
- DIGIUM tímto prohlašuje, že tento AEX2400 je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 2014/30, 2014/35, 2011/65, 2015/863.
- Šiuo DIGIUM deklaruoja, kad šis AEX2400 atitinka esminius reikalavimus ir kitas 2014/30, 2014/35, 2011/65, 2015/863 Direktyvos nuostatas.
- Ar šo DIGIUM deklarē, ka AEX2400 atbilst Direktīvas 2014/30, 2014/35, 2011/65, 2015/863 būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
- DIGIUM izjauja, da je ta AEX2400 skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 2014/30, 2014/35, 2011/65, 2015/863.
- Hér með lýsir DIGIUM yfir því að AEX2400 er í samræmi við grunnkröfur og aðrar kröfur, sem gerðar eru í tilskipun 2014/30, 2014/35, 2011/65, 2015/863.
- Niniejszym DIGIUM oświadcza, że AEX2400 jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 2014/30, 2014/35, 2011/65, 2015/863.
- DIGIUM erklærer herved at utstyret AEX2400 er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 2014/30, 2014/35, 2011/65, 2015/863.
- Noi DIGIUM declarăm că aparatul AEX2400 este în conformitate cu cerințele esențiale și cu alte prevederi relevante ale Hotărârii Guvernului nr.88/2003 și Directivei 2014/30, 2014/35, 2011/65, 2015/863.
- DIGIUM декларирам на своя отговорност, че далекосъобщително устройство AEX2400 съответства на съществените изисквания по 2014/30, 2014/35, 2011/65, 2015/863.

Marking

The PCI Express card model AEX2400 bears the following CE mark:



Intent of Use and Network Compatibility

This telecom equipment is intended to be connected to the following telecom service:

- Analog access to PSTN in all the countries listed below

List of countries: *Austria, Belgium, Bulgaria, Croatia, Czech Republic, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Republic of Ireland, Italy, Latvia, Lithuania, Luxemburg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, UK*

Environmental Information

Waste Electrical and Electronic Equipment – WEEE



The WEEE (Waste Electrical and Electronic Equipment) legislation aims to raise the level of recycling of electrical and electronic equipment and to encourage designers to create products with recycling in mind.

The Digium equipment that you bought has required the extraction and use of natural resources for its production. It may contain hazardous substances that could impact health and the environment.

In order to avoid the dissemination of those substances in our environment and to diminish the pressure on the natural resources, we encourage you to use the appropriate take-back systems. Those systems will reuse or recycle most of the materials of your end-of-life equipment in a sound way.

The crossed-out wheeled bin symbol invites you not to dispose of WEEE as unsorted municipal waste and to collect such WEEE separately.



Safety warnings and Precautions

- To install in a PC or to remove from a PC, this PC must be shut down and the telecommunication line shall be removed before opening this PC.
Use in a well-ventilated PC.
- Zum Installieren in einem PC oder zum Entfernen von einem PC muss dieser PC heruntergefahren und die Telekommunikationsleitung entfernt werden, bevor dieser PC geöffnet wird.
Verwenden Sie in einem gut belüfteten PC.
- Pour installer sur un PC ou le retirer d'un PC, ce PC doit être éteint et la ligne de télécommunication doit être retirée avant d'ouvrir ce PC.
Utiliser dans un PC bien ventilé.
- Para instalar en una PC o para quitar de una PC, esta PC debe apagarse y la línea de telecomunicaciones se debe quitar antes de abrir esta PC.
Utilizere en una PC ben ventilato
- Per l'installazione in un PC o per la rimozione da un PC, questo PC deve essere spento e la linea di telecomunicazione deve essere rimossa prima di aprire questo PC.
Utilizzare in un PC ben ventilato.
- За да инсталирате в компютър или да го премахнете от компютър, този компютър трябва да бъде изключен и телекомуникационната линия да бъде премахната преди отваряне на този компютър..
Използвайте в добре вентилиран компютър.
- PC-sse installimiseks või arvutist eemaldamiseks tuleb see arvuti enne arvuti avamist välja lülitada ja telekommunikatsiooniliin eemaldada.
Kasutage hästi ventileeritavas arvutis.
- Για να εγκαταστήσετε σε υπολογιστή ή να αφαιρέσετε από υπολογιστή, ο υπολογιστής αυτός πρέπει να τερματιστεί και η γραμμή τηλεπικοινωνιών να αφαιρεθεί πριν ανοίξετε αυτόν τον υπολογιστή.
Χρησιμοποιείτε σε καλά αεριζόμενο υπολογιστή.
- Lai instalētu personāļajā datorā vai noņemt no datora, pirms datora atvēršanas šis dators ir jāizslēdz un jānoņem telekomunikāciju līnija. Izmantojiet labi vēdināmā datorā.
Izmantojiet labi vēdināmā datorā.
- Norėdami įdiegti į asmeninį kompiuterį arba pašalinti iš jo, prieš atidarant šį kompiuterį, jį reikia išjungti ir pašalinti telekomunikacijų liniją.
Naudokite gerai vėdinamuose kompiuteriuose.
- A számítógépbe történő telepítéshez vagy a PC-ből történő eltávolításhoz a számítógépet le kell állítani, és a telekommunikációs vezetéket el kell távolítani a számítógép megnyitása előtt.
Használjon jól szellőző számítógépen.
- Om op een pc te installeren of van een pc te verwijderen, moet deze pc worden afgesloten en moet de telecommunicatielijng worden verwijderd voordat deze pc wordt geopend.
Gebruik in een goed geventileerde PC.
- For å installere på en PC eller fjerne fra en PC, må denne PCen stenges av og telekommunikasjonslinjen skal fjernes før du åpner denne PCen.
Brukes på en godt ventilert PC.
- Aby zainstalować na komputerze lub usunąć z komputera, komputer musi zostać wyłączony, a linia telekomunikacyjna musi zostać odłączona przed otwarciem tego komputera.
Używaj w dobrze wentylowanym komputerze.
- Para instalar em um PC ou remover de um PC, este PC deve ser desligado e a linha de telecomunicações deve ser removida antes de abrir o PC.
Use em um PC bem ventilado.
- Pentru a instala într-un PC sau pentru a elimina de pe un computer, acest computer trebuie să fie închis, iar linia de telecomunicații să fie scoasă înainte de deschiderea acestui computer.
Utilizați într-un PC bine ventilat

- Če želite namestiti v računalnik ali ga odstraniti iz računalnika, ga je treba pred odprtjem računalnika izklopiti in telekomunikacijsko linijo odstraniti.
Uporaba v dobro prezračenem računalniku.
- Ak chcete nainštalovat' do počítača alebo odstrániť z počítača, musí byť tento počítač vypnutý a telekomunikačná linka musí byť pred otvorením tohto počítača odstránená.
Používajte v dobre vetranom počítači.
- Asentaaksesi tietokoneeseen tai poistaaksesi tietokoneesta, tämä tietokone on sammutettava ja puhelinlinja poistettava ennen tietokoneen avaamista.
Käytä hyvin ilmastoidussa tietokoneessa.
- För att installera på en PC eller ta bort från en PC måste denna PC stängas av och telekommunikationslinjen ska tas bort innan du öppnar denna PC.
Använd i en väl ventilerad dator.
- Til að setja upp í tölvu eða fjarlægja úr tölvu verður að loka þessari tölvu og fjarlægja fjarskiptalínuna áður en þessi PC er opnuð.
Notið í vel loftræstri tölvu.
- Biex tinstalla f'PK jew biex tneħhi minn PC, dan il-PC għandu jintefa u l-linja tat-telekomunikazzjoni għandha titneħha qabel ma tinfetaħ dan il-PC.
Uża ġo PC ventilat tajjeb.
- For at installere på en pc eller fjerne fra en pc skal denne pc være lukket, og telekommunikationslinien skal fjernes, før denne pc åbnes.
Brug i en godt ventileret PC.
- Da biste je instalirali u računalo ili uklonili s računala, ovo računalo mora biti isključeno i telekomunikacijska linija mora biti uklonjena prije otvaranja računala.
Koristite na dobro prozračenom računalu.

Making changes or modifications



Any changes and modifications not expressly approved by Digium will void any compliance and regulatory approval, and will void the user's authority to operate the equipment.