



The Ultimate Collaboration & Productivity Tool for Your Business

Included with PBXact. License required for FreePBX.

Zulu UC is business communications designed for today's flexible work force. It unifying all tools and features, making them accessible right from your finger tips, wherever you are. Based on WebRTC, Zulu UC delivers the best video, call and chat experience, with strong security in mind.

For more details, visit: sangoma.com/zulu/

Zulu Desktop & Mobile Client

Collaborate with colleagues and customers directly from your computer or mobile device.

- » Make/receive phone calls using your extension
- » Chat with colleagues using direct and group messaging
- » Phone System Contact list integration for Dial-by-Name
- » Presence control (Available, Chat, Away, DND, Not Available)
- » Unattended Transfer
- » Visual Voicemail

With Zulu Desktop You Get the Following Features too:

- » 1:1 Video chat lets you work comfortably with remote staff, colleagues and friends
- » Click-to-Call from your browser and other popular desktop applications
- » SMS and FAX (Requires Sangoma SIPStation service)
- » File sharing
- » Screen Pop for web-based help desks

Wireless Flexibility

Sangoma H20 Headset

Combine Zulu UC with the Sangoma H20 wireless headset for unmatched call flexibility. Working remotely or don't have a Sangoma IP phone available? No problem! The H20 connects to your workstation via USB so that you get full wireless call capabilities through Zulu.

- » Perfect for WFH, Remote Call Center Agents, or offices without desktop IP phones where staff use only a laptop to operate

Quick Facts

- » WebRTC based Desktop & Mobile client (iOS and Android) for FreePBX & PBXact Phone Systems
- » Improve Productivity By Taking Your Extension with You
- » Built-in Chat and video calling Improves collaboration between staff & colleagues
- » Enables SMS, FAX & Click-to-call from Your Desktop
- » Call Pop for Web-based CRM Integration
- » View the Presence Status of Your Colleagues & Set Your Own, Which Updates All Your Endpoint Devices
- » Automatic Updates Keep You Up-to-Date with the Latest Features
- » Zulu UC is Included in All PBXact Phone Systems
- » Zulu UC is Available as a Purchase Option for FreePBX

Desktop Client

Basic Features:

- » WebRTC based phone calls through FreePBX/PBXact
- » Place call by contact name

Calling Features:

- » One-click calling from desktop or nearby deskphone
- » Hold
- » Mute
- » Unattended transfer
- » Forward
- » Visual Voicemail
- » One-touch speed dial
- » Multiple calls at the same time
- » Call history
- » Early media
- » Call Merging (N-way Calling)

Chat Features:

- » Direct user messaging
- » Chat rooms for group messaging
- » Full suite of emojis
- » Message notification and time stamps
- » Saved message history
- » File sharing

Contact Features:

- » Access to all PBX user contacts (Based on permission)
- » Dial by contact name
- » Send SMS / Fax to recipients
- » Dial by phone number

Video Calling Features:

- » One-to-one video calling with staff and colleagues using Zulu Desktop
- » HD video and audio support

SMS Features:

*Requires SIPStation SIP Trunking Service

- » Send/receive SMS messages to user contacts or manually
- » Message history

Fax Features

*Requires the FAX Pro module

- » Send/receive faxes

Mobile Client

Basic Features:

- » WebRTC based phone calls through FreePBX / PBXact
- » Call by contact list
- » One-to-one chat
- » CallKit integration for iOS providing users with native call history details
- » Contact list support
- » DTMF support

Click-to-Call

Basic Features:

- » Dial phone numbers embedded on websites and Microsoft Outlook contact list and/or message body
- » Ability to dial internal extensions
- » Option to dial from Zulu Desktop or nearby desk phone

Activated Features when Combined with the CRM Link Module:

- » Click-to-Call phone numbers from within web-based CRMs

Call Pop

Basic Features:

- » Automatically open browser on inbound calls

Activated Features when Combined with the CRM Link Module:

- » CRM integration for browser-based systems
- » Automatic display of CRM accounts / contacts / leads via URL lookup on inbound calls

Administration

User Permissions:

- » Softphone, Chat, SMS and Fax granular permissions available via FreePBX/PBXact admin UI

Compatibility

FreePBX / PBXact:

- » FreePBX / PBXact 14 and above

Zulu Desktop, SMS, Fax:

- » Windows 7 and above
- » MacOS 10.8 and above
- » Ubuntu Linux 12.04 and above

Call Pop / Click-to-Call:

- » Google Chrome and Mozilla Firefox
- » Microsoft Outlook 2010 / 2013, Office 365

Mobile

- » iOS 11 and above
- » Android 6.0 and above

Accessories

H20 Sangoma Wireless Headset:

- » Supports USB connectivity to workstation for direct use with Zulu UC
- » Answer/disconnect audio/video calls directly from headset

About Sangoma

Sangoma Technologies Corporation, is a trusted leader in delivering globally scalable Voice-Over-IP telephony systems, both on-site and cloud-based.

As the communication landscape evolves and businesses invest in new strategies to provide effective communications, Sangoma Technologies is your trusted partner; delivering Unified Communications solutions for SMBs, Enterprises, OEMs, Carriers, and service providers.

Sangoma's globally scalable offerings include both on-site and cloud-based business communication systems, SIP trunking, IP Phones, Gateways, Session Border Controllers and Telecom Interface Cards. Together, these provide seamless connectivity between traditional infrastructure and new technologies. Businesses can achieve enhanced levels of collaboration, productivity and ROI by partnering with Sangoma.

Founded in 1984, Sangoma Technologies Corporation is publicly traded on the TSX Venture Exchange (TSX VENTURE: STC).