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Switchvox® Appliance Quick Setup Guide



ALERT: Changes or modifications to the unit not expressly approved by Digium could void the user's authority to operate the equipment.




NOTICE: On this product, the power cable serves as the disconnect device.



INFO: Digium's policies, including warranty and return policies, may be viewed online at www.digium.com/policies.




COMPLIANCE AND SAFETY INFORMATION: The regulatory compliance and safety information for this Digium appliance can be found on www.digium.com.





In This Box

- The Switchvox appliance
- Switchvox recovery media
- AC power cord(s) and/or power adapter
- Wall mounting bracket and screws (E510 only)
- Sliding rack rails kit (E530 and E540 only)
- This Quick Setup Guide



Documentation and Support
More documentation is available within the Switchvox user interface, and at www.digium.com/support



Network Details and Information
More information on networks can be found at www.digium.com/switchvox_networking

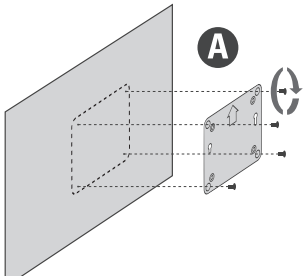
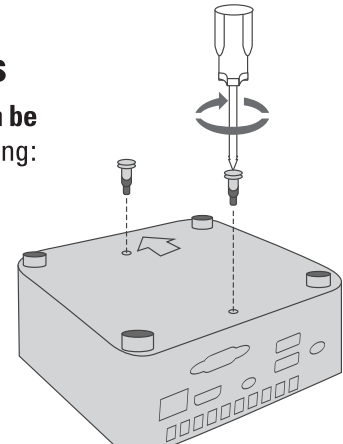
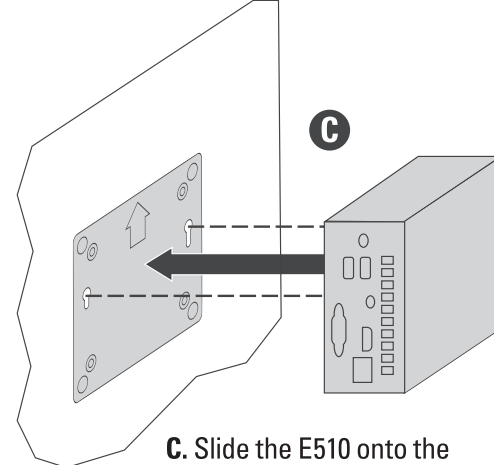
Hardware Installation

1. Remove the appliance from the box.
2. Place the appliance in a secure location where the appliance can operate efficiently. A standard 19" computer rack or cabinet is recommended. Most Switchvox appliances require 1U of vertical space.
3. If provided, secure the appliance using rack rails, otherwise install on a shelf in a secure location.
4. Insert one end of an Ethernet cable into your computer network, and the other into the correct ethernet socket.
5. Plug the power cord(s) or power adapter into the appliance's power port(s), then into power outlet(s).

Your Switchvox appliance is now installed. Go to Software Setup. 

Switchvox E510: Wall-mount Instructions

The E510 Switchvox appliance can be mounted to a wall using the following:

- A.** Attach the wall mount bracket to the wall using the included four small, black screws
- B.** Attach the two slightly larger black screws to the bottom of the chassis.
- C.** Slide the E510 onto the wall mount bracket.

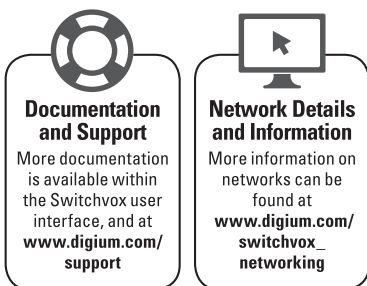
Switchvox® Appliance Software Setup

A. Configure the network

1. **Attach a keyboard and monitor** to the back of the appliance.
2. **Configure the network.** You are prompted to specify how the appliance is configured: Static IP or DHCP. We recommend using a static IP address. If you must use DHCP, we recommend that you configure your DHCP server to reserve an IP address just for Switchvox.
3. **Make a note of the URL** of the Switchvox Admin Web Suite.

B. Log into the Admin Web Suite

1. On any computer that is on the same network as the Switchvox appliance, open a Web browser and **navigate to the URL for the web suite.**
2. **Enter the main administrator's username and password:**
Default username: **admin** Default password: **admin**
3. For the security of your Switchvox, **change this password.** To do this, go to **Setup > My Account.**



C. Register Your Switchvox

1. **Enter your contact information**, and your 16-character Registration Code (four characters in each of four fields).
2. Click Submit, and your Switchvox is registered with Digium's registration management system.
3. **Note:** your Registration Code is available when you obtain a Switchvox software product or an appliance product that includes a software license. Keep the Registration Code somewhere safe, where you can access it easily.

D. Check for Software Updates

IMPORTANT: DO NOT SKIP THIS STEP

1. In the Admin Suite, go to **Server > Updates.**
If the page says that no updates are available, then you already have the newest version of the Switchvox software and Digium Phone firmware.
2. If there is a Switchvox Update listed on the page, then download and apply the update. Once you see the message **Successfully restarted your PBX software**, the update is complete.
3. If there is a Digium Phone Firmware Update listed on the page, and you are going to use any Digium phones, then **download and apply the update.**