

Intel® C2XXX Atom™ issue

Dear valued Sangoma customer,

This product notice is to inform you of Sangoma products affected by Intel® Atom™ Processor C2000 Low Pin Count clock issue.

Sangoma Product Models that are potentially concerned are based on Intel® Atom™ Processor C2000 product family as the list below:

- Vega Enterprise SBC
- FreePBX System 100*
- PBXact UC System 100*
- FreePBX System 300
- PBXact System 300
- NetBorder SS7 Gateways

For this product range, potentially affected product will have Serial numbers LR201701XXXXXX and below.

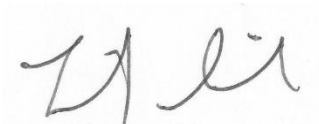
**Note that FreePBX System 100 and PBXact System 100 have historically shipped with 2 different hardware revisions. FreePBX System 100 and PBXact System 100 with serial number starting with S110, which started shipping mid 2016 are not affected by this product notice.*

Follow-up actions:

- Sangoma Technologies will continue to honor its standard warranties for these products
- Sangoma Technologies will continue to honor extended support warranty contracts for these products
- In addition, Sangoma Technologies will provide an extended hardware warranty of 5 years from time of purchase for units that fail because of the Intel® Atom™ Processor C2000 Low Pin Count clock issue.

If there are concerns regarding inventory and RMA related matters, please contact Sangoma representatives to discuss further details.

Sincerely,



Frederic Dickey

VP Product Management